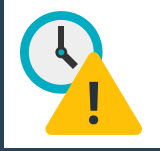


# How to Keep Home Improvement Stores Safe



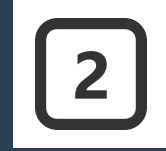
## Restrict opening hours

Restricting the hours that stores are open will cut down exposure and risk of spread.



## Decrease number of customers

Reducing the number of customers allowed in stores at any one time will reduce the chance of spread.



## Keep distance

Covid-19 is a relatively heavy virus. It has been recommended that people should keep a minimum distance of 2 meters from one another to reduce spread.



## Protect cashiers

Many stores are protecting cashiers through placing Plexiglas barriers between themselves and the customers and providing gloves and disinfectant material.



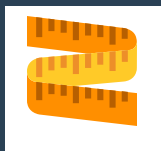
## Contactless checkout

Request customers to pay using contactless methods as much as possible.



## Stop in-store assistance

To protect customers and employees do not offer in-store assistance. This could be provided online instead.



## Provide signage

Mark 2-metre intervals in the queue to the checkout area and outside the stores for customer information.

**We firmly believe that through implementing these measures, our members' stores can continue to operate in a safe and secure manner. This will give our members' customers the opportunity to maintain their homes as a safe and secure living environment.**



EDRA/GHIN is the voice for the home improvement industry globally. Today EDRA/GHIN represents 214 home improvement companies operating over 32,000 stores in 74 countries.